

Food & Drink

Food & Drink Information Service



The Source
for Critical Information and Insight™

Today's businesses operate in increasingly regulated environments, with ever changing legislation, guidance, standards and best practice. The key to compliance is access to an established, authoritative and reliable information source. IHS Technical Indexes offers online access to the key food & drink safety information which food and drink professionals require on a daily basis.

The Food & Drink online service provides access to full-text industry information and legislation, including documents from key organisations such as DEFRA (& MAFF), Food Standards Agency, UK & European legislation, FAO/WHO Food Standards Programme and FAO of the UN. These documents offer guidance & advice relating to technical, best practice and regulatory compliance within the industry. The extensive, daily updated range of information covers aspects of health & safety relevant to the food & drink industry.

Benefits at a glance:

- Subscribe to Food & Drink for a cost effective solution tailored to suit your needs
- Daily updating through the Document Alert service, ensuring access to the most current information at all times
- Powerful guided navigation software delivering rapid response times regardless of data scale or complexity
- Access to briefing articles, providing you with a fast overview of key documents
- Hot-off-the-Press, highlighting the most recent significant documents
- Organise and store key documents using "Favourites" functionality
- Edited by Sheila Pantry Associates Ltd and consulting experts, Perry Scott Nash Associates Ltd
- Full helpline and technical support





System Requirements

- Microsoft Internet Explorer 5.5 or higher
- ISDN modem (at least 64k line)
- Adobe Acrobat Reader 5.0 or higher

Installation

Our team of experts will be available to advise on installing your system and help you ensure that it is functioning perfectly. Continuing user support for any functional difficulties is included in the service.

Multiple Users

Multiple users can quickly access the Food & Drink online service at their desktop. Contact IHSti to discuss simultaneous user licenses.

Helpline Support

As a user of the Food & Drink online service you are entitled to ring our customer support helpline for assistance with unusual or difficult searches or for advice on software installation, networking and general technical queries. These enquiry services are exclusively for the benefit of our users.

Documents on Demand

Hard copy documents can also be obtained from our express service RAPIDOC. Over a million pages of non-copyright documents are available for despatch to you the day you phone or fax your request. Other documents can usually be despatched within a couple of days.

Telephone our RAPIDOC hotline:

Tel: +44 (0) 1344 861666

Fax: +44 (0) 1344 714440

Email: rapidoc@ihsti.com

User Benefits

- **Document Alert** - updated every 6 hours for rapid delivery of documents to your desktop.
- **High quality documents** - presented in true PDF with rapid file download and faster desktop processing for ease of use.
- **Favourites** - enabling you to organise and store your favourite documents. Providing you with the ability to build and manage custom folders with document links for quick access to frequently used or popular documents.
- **Powerful search software** - Guided Navigation functionality providing you with flexible and sophisticated searching for ease of use. Being presented with all the valid ways to refine and explore your search further, allows for quick & easy access to the information you need.
- **Wildcard capability and phrase searching** - to enhance your searching capabilities.
- **Fully searchable** - across all documents by text, document title, publisher, document number, ISBN and publication date. Provides you with the search flexibility you need to find all relevant and related documents you require.
- **Alerting services** - including Document Alert, summaries for important documents, Situation Reports and Hot-off-the-Press. Designed to keep you updated with current and future food & drink safety issues.
- **Zero maintenance** - Unlike hardcopy or CD, there is no need to amend and update files. New documents are automatically added for your convenience.
- **Full helpline and technical support function** - for those difficult or unusual searches, helping you to find the information you need, when you need it.

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